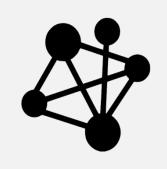


HIGHER EDUCATION STUDENTS TACKLING A SYNCHRONOUS ONLINE COLLABORATIVE WRITING TASK: EXPLORING THE RELATION BETWEEN WRITING PROCESS AND PRODUCT

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RESEARCH CONTEXT

Collaborative writing as a highly complex process



- Multiple roles, sub tasks, and activities which all can be performed interactively
- The way groups tackle this complex task differs, difficulty of developing truly collaborative writing
- Indications of relationship between the group strategy and the quality of final products and level of collaborative knowledge construction



Previous individual writing research: relation between frequency and temporal distribution of (meta-)cognitive activities and text quality



- Possibilities of Computer Supported Collaborative Learning (CSCL) environments
- Increased interest in web 2.0. technology such as Google Doc and Etherpad which can support synchronous collaborative writing
- → Profound research on how higher education students tackle this kind of tasks and how this relates to outcomes is limited

AIMS

- To enhance the understanding of the collaborative synchronous writing process
- 2) To explore the relation of these process features with the quality of the group product

METHOD



50 master

triads (N=17)

students



90 min







Synthesis based on 3 provides sources

Online editor Etherpad

• Reflection task

Stimulated recall interview

Analysis

Quality of texts

- Holistic scoring procedure based on benchmarking
- 2 experts: 5 essays as benchmarks
- 2 trained, independent raters: mean of scores

Processes: online chat interactions

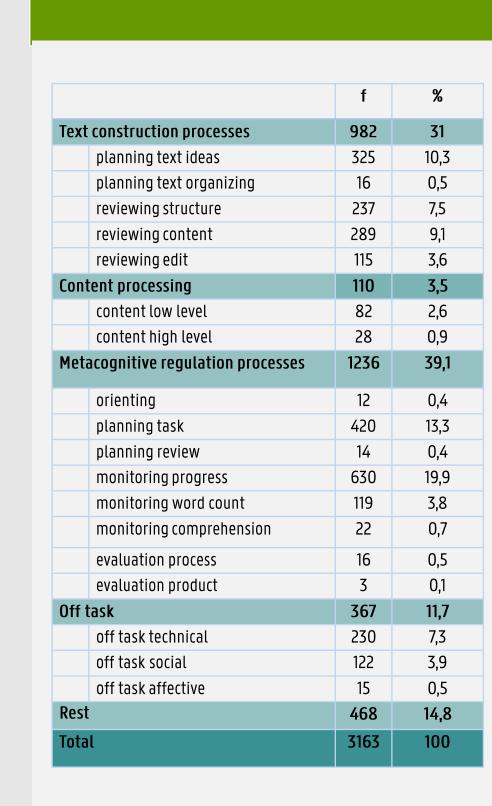


- Coding scheme
 2 raters: discussed non-agreed codes until consensus reached
- Time aspect: temporal analysis (5 episodes)

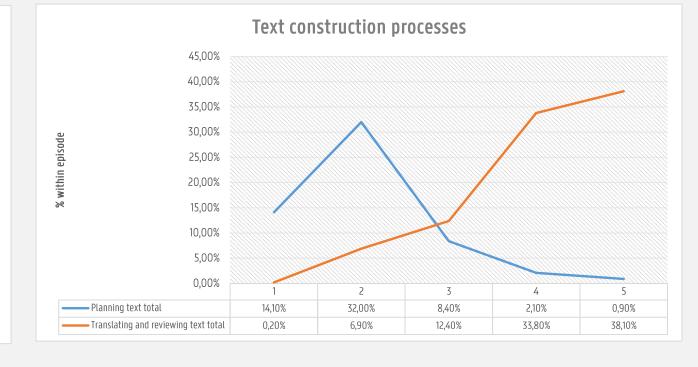
Text construction	Planning
processes	Translating and reviewing
Metacognitive regulation	Orienting
processes	Planning
	Monitoring
	Evaluation
Content processing	■ Low level
	High level
Off task	■ Technical
	Social
	Affective
Rest	

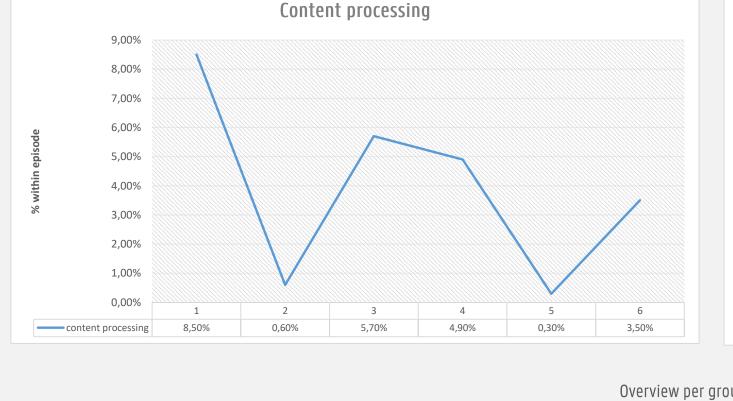
- Level of transactivity of interactions (action reaction)
- Non-transactivity
 Low transactivity (rep
- Low transactivity (representational)
 (hybrid transactivity)
 High transactivity (operational)

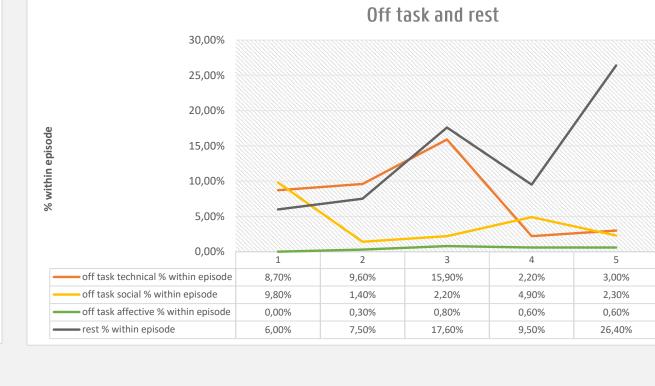
RESULTS: DESCRIPTIVES

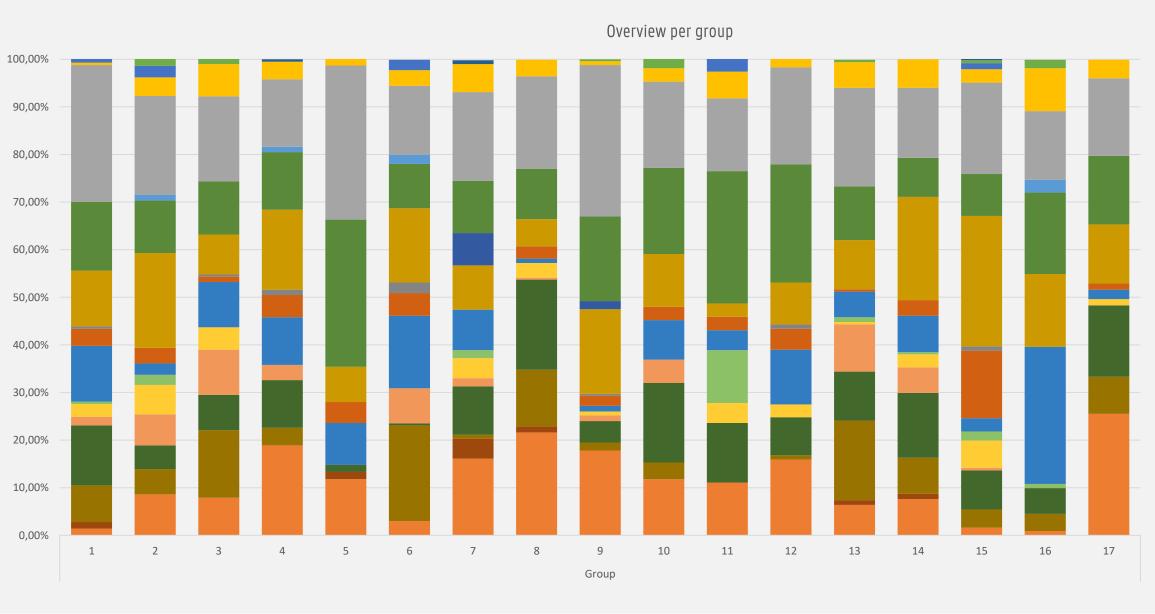


- Average 186 chat messages per group (SD=78.64, MIN=68, MAX=337)
- Distribution of types of chat interactions (n=3163) by category
- Average occurrence varies across time during task execution (5 episodes)
 - e.g. planning text vs. revising text
- Clear differences between groups
 - occurrence of processes (e.g. more of fewer planning task)
 - occurrence of processes per episode (e.g. only reviewing during last episode vs. during the whole task)











evaluation product

evaluation process

Limitations

- Black box: interactions and coordination within text editor
- Quality of writing processes?
- Equal engagement of group members?

Next steps

- Qualitative research: selection of cases
 - Combination of multiple data sources: chat interactions, observations Etherpad,
 reflection tasks, stimulated recall interviews
- Further analysis transactivity of interactions, relation to group products

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QUESTIONS TO DISCUSS

- How can we explain the differences between the groups?
- How to ensure a valid product assessment?
- How can we connect the analysis of collaborative processes with individual characteristics?
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